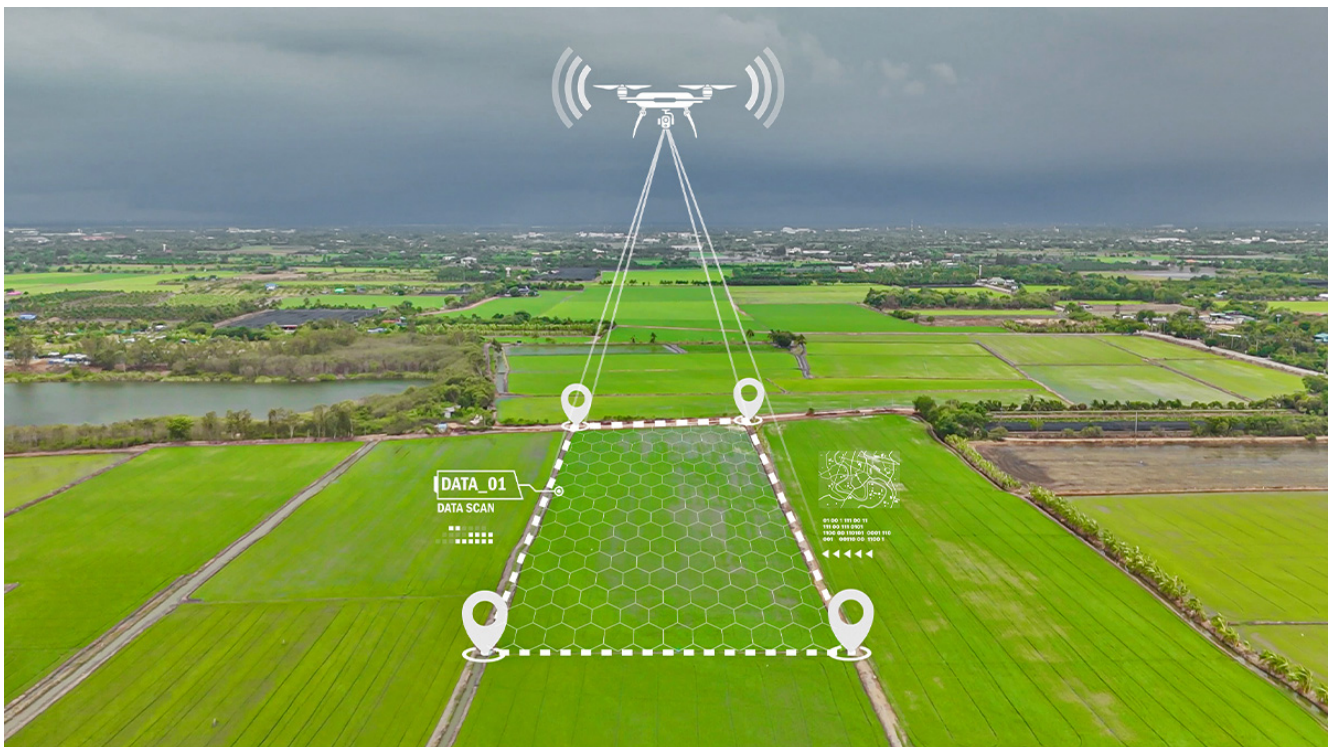


View on Web

How Seamless Land Management Systems can Empower all

1st Oct,2022

For investors, acquiring a coveted land parcel is just the beginning. **While many investor-friendly states in India have streamlined land allotment through dedicated land banks and digitized records, the real challenge lies in managing the post-allotment cycle.** Tasks like securing mortgage permissions, changing land use, transferring ownership, or obtaining NOCs for utilities often become a tangled web of delays. These fragmented, opaque processes create hurdles for both investors and officials, leading to frustration on all sides. A well-designed digital **Land Management System (eLMS)** has the potential to bridge these gaps, fostering transparency and streamlining workflows for a seamless experience.



The Problem Statements on the Ground

Navigating the land management cycle is a challenging journey, fraught with inefficiencies and bottlenecks for both investors and officials. **From the cumbersome allotment process to the disjointed post-allotment workflows, stakeholders grapple with fragmented systems, lack of transparency, and operational delays.**

Challenges for Investors

1. Cumbersome Land Allotment Process

- Multiple stages like registration, profile building, application submission, and fee payments are disjointed and require substantial effort.
- Lack of transparency and real-time updates leads to delays and uncertainty in decision-making.

2. Complicated Post-Allotment Processes

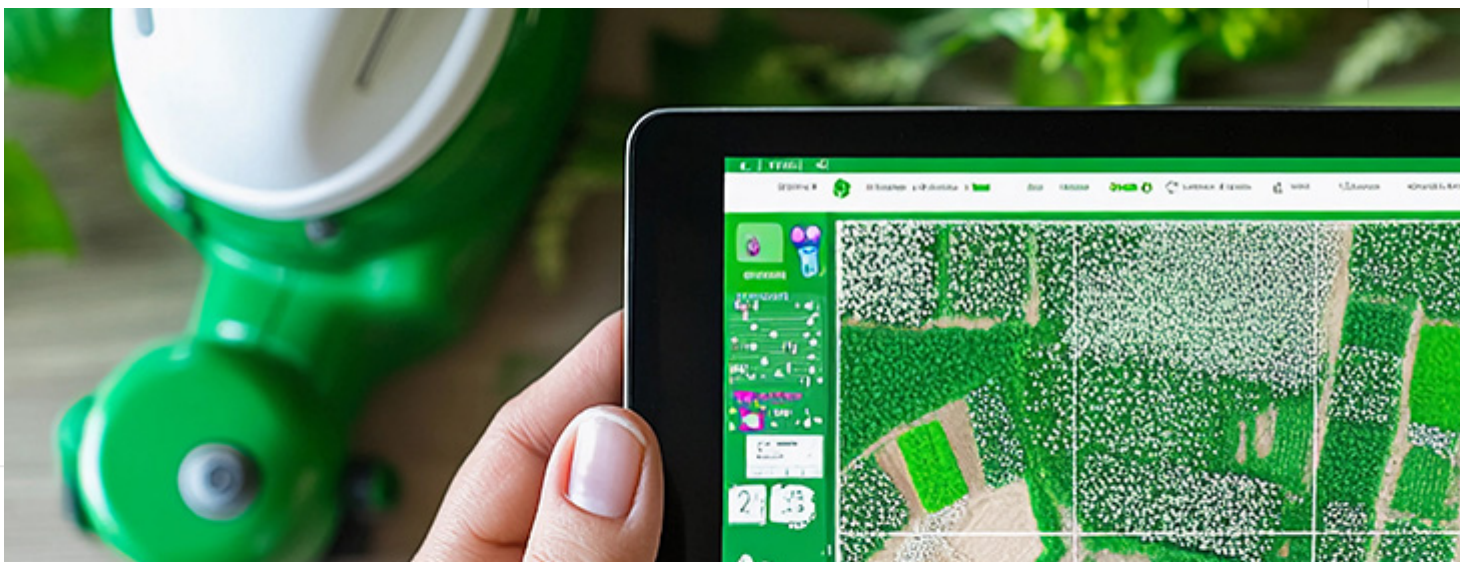
- Essential activities such as obtaining NOCs for mortgage, water, and electricity connections are complex and uncoordinated.
- Processes like land surrender, transfer, and modifications require multiple touchpoints, making them tedious.

3. Inefficient Documentation Management

- Manual or semi-digital processes for generating and managing documents like lease deeds, possession reports, and approval letters are prone to errors and delays.
- Absence of seamless integration with GIS-based systems for real-time updates on land availability.

4. Fragmented Payment Systems

- Lack of integrated payment gateways results in inefficiencies and tracking challenges for investors.
- Managing payments for services like water, maintenance, and land rentals adds complexity.





Challenges for Officials

1. Tedious Scrutiny and Approval Workflows

- Manual or non-integrated workflows for reviewing applications, granting permissions, and issuing approvals create bottlenecks.
- Absence of automated tools to streamline routine tasks like generating possession reports and lease deeds.

2. Difficulty in Managing Land Bank

- Challenges in dynamically updating and tracking land availability based on allotments, surrenders, or transfers.

- Lack of a single-window interface for monitoring and managing land records effectively.

3. Operational Inefficiencies

- Absence of centralized systems for managing unit transfers, plot modifications, or reconfiguration of allotments due to business needs.
- Fragmented databases and lack of integration with other systems, hindering smooth operations.

4. Security and Compliance Risks

- Inadequate measures for maintaining data security and audit trails, increasing vulnerability to breaches.
- Absence of periodic security audits or certifications leads to potential threats.

5. System Downtime and Performance Issues

- Lack of proactive monitoring and troubleshooting leads to application downtimes and operational inefficiencies.
- Difficulty in scaling or upgrading systems to meet evolving requirements.

6. Feedback and Issue Resolution Gaps

- Limited mechanisms for collecting and acting on user feedback to improve system functionality.
- Delays in resolving issues due to insufficient support or coordination among teams.

The promise of a turnaround with CSM Tech's LANDMAS



As a paperless and contactless solution, Digital Land Management System can be both transformative and disruptive. An intelligent blend of GIS and MIS, it aligns well with the Industry 4.0 defined by process automation and an increasingly Phygital ecosystem. And, it is a good fit in the government architecture.

CSM Technologies, has pioneered LANDMAS—a transformative, paperless, and contactless suite of land management solutions designed for a seamless user experience. What sets LANDMAS apart is its innovative approach, combining advanced technology with user-centric design to tackle real-world challenges.

For instance, in AURIC, a model Greenfield industrial city within the Delhi-Mumbai Industrial Corridor, CSM implemented an online land management system (e-LMS) tailored for investors. This single-window platform integrates GIS-based land tracking, real-time SMS/email updates on application status, and a secure online payment gateway.

More than a tool, e-LMS symbolizes a shift toward transparency and efficiency in governance. It reflects a leadership mindset embracing ICT-driven solutions to revolutionize service delivery for citizens and industries alike.

The future of land management transcends mere administration—it's about harnessing data, technology, and innovation to redefine our relationship with land.



AUTHOR:

Jayajit Dash

Senior Manager- Corporate Communications (Marketing)